



Next-Generation SAP Operations

SAP Basis Expertise
Managed Services
Transformation Enablement



Hidden Risks Across SAP Operations

Even when systems appear stable, hidden risks related to performance, security, knowledge continuity, and transformation readiness can directly affect critical business processes.



Problems often escalate not when systems stop, but when risks are identified too late.

Evolving Demands on SAP Operations

SAP environments are becoming more complex, and expectations for technology, security, performance and transformation are continuously increasing.



More Complex System Landscapes

Managing on-premise, cloud and hybrid environments together.



Increasing Security Requirements

Stronger compliance, access management and overall system security.



Higher Expectations for Availability and Performance

Consistent availability and performance for critical business processes.



S/4HANA and Transformation Agenda

Ongoing need for modernization and readiness for future SAP technologies.



Need for Specialist Expertise

Experienced, up-to-date expertise across multiple technologies.

From Reactive to Proactive in SAP Operations

SAP operations require a proactive, end-to-end and sustainable management approach beyond reactive support.

Reactive Support Model



Incident-driven response



Case-by-case request handling



Focus on daily operations



Key-person dependency



Focus on technical task completion



Basicci SAP Operations Model



Early risk identification and preventive action



End-to-end management of operations



Performance management and continuous improvement



Documented and shared knowledge



Focus on business impact and service outcomes

Basisci at a Glance

Basisci is a team of SAP Basis experts and a trusted technology partner for enterprises.

We proactively manage SAP systems and help organizations strengthen operations through monitoring, automation and AI-driven reporting, backed by ongoing R&D and innovation.

20 +

Years of
Experience

9,000 +

End Users
Supported

300 +

Successful
Projects

500 +

Managed SAP
Systems

How We Create Value

We translate technical expertise into lower risk, greater resilience and more manageable SAP operations.



Lower Operational Risk

Early risk identification and preventive action before issues affect operations.



Higher Availability and Resilience

Stable and resilient operation of critical SAP systems.



Performance and Capacity Management

Closer control of performance, capacity and resource utilization.



Reduced Technical Complexity

Technical issues become clearer, prioritized and easier to manage.



Reduced Operational Load on Internal Teams

Expert support frees internal teams from day-to-day operational workload.



Transformation-Ready Foundation

A stronger foundation for cloud, S/4HANA and future transformation initiatives.

Basisci SAP Operations Model

Our SAP Operations Model combines four reinforcing disciplines: Detect Early, Prevent, Manage and Improve.



Our SAP Service Portfolio

We manage day-to-day SAP operations, transformation initiatives and evolving technology needs through an integrated service model.



SAP Basis Managed Services

Day-to-day operations, maintenance, monitoring and service continuity for critical SAP systems.



SAP Cloud ERP and Hybrid Operations

Operational management of SAP Cloud ERP Private and hybrid SAP landscapes, supported by SAP Cloud ALM.



SAP S/4HANA Transformation Services

Technical readiness, migration and cutover support, and post-go-live stabilization.



SAP Security, Identity and Access Management

Authorization and access management, security controls and compliance support.



SAP Technology and Architecture Advisory

Infrastructure planning, SAP BTP, technical architecture and technology decision support.



SAP Training and Capability Development

Knowledge transfer and technical training to strengthen internal team capabilities.

Our Engagement Models

We tailor scope and accountability to your team structure, priorities and operational needs.



How We Work

We combine technical expertise with trust, ownership, transparency and a commitment to continuous improvement.



Trust and Accountability

We recognize the criticality of SAP systems and operate with a strong commitment to security, confidentiality and accountability.



Customer Focus

We understand your needs, align with your business objectives and deliver solutions designed to create tangible value.



Collaboration and Transparency

We communicate openly with customer teams and maintain transparency around progress, risks and key developments.



End-to-End Ownership

We look beyond the technical issue, stay engaged through resolution and take ownership of the outcome.



Expertise and Continuous Learning

We combine deep SAP experience with continuous learning, emerging technologies and evolving best practices.



Continuous Improvement

We regularly review systems and processes to improve performance, quality and efficiency — and drive operational excellence.

SAP Expertise and Team Capability



Our experienced team brings integrated expertise across the SAP technology landscape.



Deep SAP Basis Experience

Years of hands-on experience supporting business-critical SAP environments.



Integrated SAP Technology Expertise

Expertise across SAP Basis, HANA, S/4HANA, cloud, security and infrastructure.



Collaborative Team Model

A knowledge-sharing culture that brings complementary expertise together across the team.



Knowledge Continuity

Critical technical knowledge is documented, shared and retained across the team — not dependent on individuals.



Continuous Learning

We continuously build our capabilities around evolving SAP technologies and best practices.



Responsive Access to Expertise

Fast access to the right SAP specialist, coordinated around the issue at hand.



Selected Clients

We support business-critical SAP operations with hands-on experience across diverse industries and SAP landscapes.



Mercedes-Benz
Finansal Hizmetler



Manufacturing • Retail & E-Commerce • Energy • Healthcare • Services • Technology

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Manufacturing • Retail & E-Commerce • Food & Beverage • Automotive & Mobility • Industrial Groups • Services

Selected Case Studies

SAP Cloud Migration & Stabilization



Challenge

Move a multi-site SAP landscape to the cloud with a controlled cutover and go-live.



Basisci Approach

Defined the target architecture, coordinated technical workstreams, planned the cutover and supported post-go-live stabilization.



Client Outcome

A more controlled transition, clearer ownership and faster stabilization of the new environment.

Hybrid Integration Architecture on SAP BTP



Challenge

Replace fragmented point-to-point integrations with a secure and scalable integration architecture.



Basisci Approach

Designed the target architecture and governance model across SAP BTP, SAP Cloud Connector and SAP Integration Suite.



Client Outcome

A simpler integration landscape, more predictable onboarding of new connections and greater architectural clarity.

Selected Case Studies

Independent QA & Cutover Assurance



Challenge

Ensure critical decisions, dependencies and acceptance criteria are clearly defined and aligned before go-live.



Basisci Approach

Independent technical QA, readiness assessment, risk tracking and evidence-based assurance to support the go/no-go decision.



Client Outcome

Greater confidence in the go-live decision, clearer risk visibility and fewer last-minute surprises.

SAP System Copy & Secure QA Refresh



Challenge

Address QA drift from production, manual post-copy effort and data security risks.



Basisci Approach

Planned and executed the system copy, coordinating post-copy controls, integration isolation and data masking across teams.



Client Outcome

A secure, production-aligned QA environment, more reliable testing and a repeatable process for future refreshes.

Your Technology Partner for SAP Operations

We help strengthen your SAP operations with next-generation technologies and prepare for what's next.



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